



# End-User Terms for Protectas Digital Services

Published: March 31, 2023

Effective: May 31, 2023

These End-User Terms for Digital Services (“**EUT**”) govern your and your organization’s use of Digital Services and any subsequent release thereof, including all associated features and functionalities, websites, mobile applications (the “**App**”) and other user interfaces (collectively the “**Digital Services**”).

## 1. Use of the Digital Services

- 1.1. Your license to and use of the Digital Services is governed by the terms and conditions of the agreement(s) under which the Digital Services are provided to your organization.
- 1.2. When using the Digital Services, you must:
  - i. adhere to applicable laws and regulations, including relevant privacy regulations;
  - ii. only access and use the Digital Services in accordance with instructions from your organization, and for as long as you are employed or contracted by your organization;
  - iii. only use the Digital Services for its intended purpose(s) and in accordance with any directions, instructions and limitations, including but not limited to such directions published by Protectas in relation to the Digital Services;
  - iv. provide and maintain current, complete and accurate information for your account to the Digital Services. Your account is personal, and you may not let others use your account or share or otherwise handle your log-in credentials in a manner which puts the credentials at risk of dissemination to unauthorized individuals;
  - v. not breach, circumvent, remove or affect the technique or security systems used to protect the Digital Services;
  - vi. not act in a way that may cause the Digital Services to be disabled, overloaded, deteriorated or harmed, or in any other way that may cause Protectas or the Digital Services any damage;
  - vii. not alter, develop, reverse engineer, decompile, disassemble, attempt to derive source code, create derivative works of or make additions to the Digital Services; and
  - viii. take responsibility for any text, data, image, audio, graphics or other material which is input or uploaded by you to the Digital Services, and make sure that such information/data does not include content which is illegal, pornographic, defamatory, promotes unlawful activities or content which Protectas may consider to be in a moral or ethical grey zone.
- 1.3. As a general rule of thumb, we will not monitor or investigate your specific use of the Digital Services. We may however analyse user behaviour for example to develop the Digital Services. Please read more about this in our [Privacy Notice](#). We also have the right to monitor and/or investigate your use of the Digital Services when deemed necessary, for example in case of a suspected breach of these EUT. If you use the Digital Services in breach of these EUT or reasonably cause us and/or our licensors or the Digital Services any harm, or if we in our sole discretion deem that your use of the Digital Services poses a security risk to us or our clients or otherwise puts us at risk of incurring damages or your use in any other aspect is considered unacceptable by us, we might need to immediately suspend or terminate your use of the Digital Services. Upon notice of such suspension or termination you must immediately stop using the Digital Services.
- 1.4. The Digital Services may not be compatible or fully functional with all devices or browsers. This means that the Digital Services might not work with your device or browser. Further, the features and functionalities within the Digital Services may be limited due to the type of security services purchased by your organization and/or your organization’s alarm and guarding infrastructure.

## 2. Intellectual Property Rights



All rights pertaining to the Digital Services including any software applications therein, and its contents, including copyright and any other intellectual property rights pertaining to the development of, the basis for and the compiling of contents, in the Digital Services, even after installation on personal computers, mobile handsets, tablets, wearable devices and/or other devices, are owned or licensed by Protectas, and/or our licensors. Copyright notices and any other notices on ownership in the Digital Services or relating documentation must be preserved and may not be removed or altered.

### **3. Specific Terms in Relation to Apple Inc.**

If you have downloaded the App from the Apple, Inc. (“**Apple**”) App Store or if you are using the App on an iOS device, please see the Specific Terms in Relation to Apple Inc. in [Appendix 1](#).

### **4. Amendments**

Protectas reserves the right to amend or change these EUT and/or the Digital Services at any time without notice. When we update these EUT, the “Effective as of” date above will be updated to reflect the date of the most recent version. Your continued use of the Digital Services constitutes your acceptance of the modified EUT. We encourage you to periodically review these terms to ensure you are in compliance.

### **5. Feedback and Contact Information**

- 5.1. We appreciate any feedback from you and/or your organization. If you provide any feedback such as ideas, suggestions, enhancement requests or recommendations to an entity within Protectas’ corporate group regarding the Digital Services, you acknowledge that all rights including any intellectual property rights to such feedback shall be immediately and irrevocably assigned to us without restriction and without any right to any payment or other consideration. Any feedback you provide shall be deemed to be non-confidential.
- 5.2. The App and the Digital Services are developed and owned by Securitas Intelligent Services AB, reg. no. 556655-4670. Entities within Securitas Intelligent Services AB’s corporate group have been granted a license by Securitas Intelligent Services AB to provide its clients a non-exclusive and limited license to use the Digital Services. If you would like to provide feedback, ask questions or contact us for any other reason, please feel free to send an e-mail to [myprotectas@myprotectas.com](mailto:myprotectas@myprotectas.com). You can also reach us by post at Securitas Intelligent Services AB, Box 12516, 102 29 Stockholm, Sweden.

---



## Appendix 1

### Specific Terms in Relation to Apple Inc.

Apple is not responsible for the App and the content thereof. Your right to use the Digital Services, including the App, is governed by the terms and conditions of the agreement(s) under which the Digital Services are provided to your organization. You may only use the App on any Apple-branded products that you own or control and as permitted by the usage rules set forth in the Apple Media Services Terms and Conditions. Apple has no obligation whatsoever to furnish any maintenance and support services with respect to the App. You agree to comply with any applicable third-party terms, when using the App.

In the event of any failure of the App to conform to any applicable warranty, you may notify Apple, and Apple will refund any applicable purchase price for the App to you. To the maximum extent permitted by applicable law, Apple will have no other warranty obligation whatsoever with respect to the App. Any other claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any applicable warranty will be Protectas sole responsibility.

Apple is not responsible for addressing any of your or a third party's claims relating to the App or your possession and/or use of the App, including, but not limited to: (1) product liability claims, (2) any claim that the App fails to conform to any applicable legal or regulatory requirements, and (3) claims arising under consumer protection, privacy, or similar legislation. In the event of any third-party claim that the App or your possession and use of the App infringes that third-party's intellectual property rights, Protectas and/or its licensors, not Apple, will be responsible for the investigation, defense, settlement and discharge of any such intellectual property infringement claim.

You hereby represent and warrant that (1) you are not located in a country that is subject to a U.S. Government embargo, or that has been designated by the U.S. Government as a "terrorist supporting" country; and (2) you are not listed on any U.S. Government list of prohibited or restricted parties.

Apple, and Apple's subsidiaries, are third-party beneficiaries of the EUT, and upon your acceptance of the EUT, Apple will have the right (and will be deemed to have accepted the right) to enforce the EUT against you as a third-party beneficiary of the EUT.